



#### **Dear Guests**

On behalf of the staff and the management of Cavo Maris Beach Hotel, it is our great pleasure to welcome you and wish you an enjoyable holiday.

Your choice of stay is on an "All Inclusive" package and we would like to take this opportunity to explain the terms and conditions of your chosen terms.

Upon check-in, each adult (over 18 years) will receive a special 'credit card', that should be presented when ordering "All Inclusive" items throughout your stay. Please sign it at the back. In case your card is lost please notify the Reception immediately.



### What is included ...

MEALS: Meals can be taken in the 'Alkion Buffet Restaurant' which is opened as follows:

<u>BREAKFAST</u>: 07.15-10.30 HRS <u>LUNCH</u>: 13.00-15.00 HRS <u>DINNER</u>: 19.00-21.30 HRS In the 'Alkion Buffet Restaurant', house wine by the glass, beer by the glass, standard local brandy (not premium or vintage), still table water, juices (by the glass), soft drinks (by the glass), filter coffee and black tea are included in your meals.

**SNACKS**: Served at the main 'Coral Bar' from 11.00 until 23.00 hrs (excluding the Operating Hours of the 'Alkion Buffet Restaurant')



**DRINKS:** in the "All Inclusive" package are available at

Coral Bar : 10.00 until 24.00 hrs

Sirena Pool Bar: 10.00 until 18.30 hrs

Alkion Buffet Restaurant: During meal hours (at Lunch and Dinner)

Local drinks, such as: local wine by the glass, ouzo, standard local brandy (not premium or vintage), locally produced spirits (and cocktails that can be produced with them), draught local beer, soft drinks (by the glass), still table drinking water, juices (by the glass) will be served free.

▲ In all the above Bar lists, drinks and items that are offered on 'All Inclusive' basis are clearly marked with the sign



### What is also included ...

- ► Free activities include tennis, table tennis, daytime and evening entertainment.



#### What is not included ...

The following consumptions/services/facilities that are **NOT INCLUDED** in the **"All Inclusive"** package:-

- → Takeaway meals from any outlet.
- → Telephone calls.
- ► ♦ Food and drinks ordered in any A la Carte outlets, by room service or from the Mini-Bar.
- → Mini Golf
- ◆ Purchases from the Souvenir/Minimarket Shop
- ◆ Treatments from the Vitality Spa & Wellness

### **IMPORTANT TERMS & CONDITIONS**

- ❖ All food and drinks in the "All Inclusive" outlets must be signed for as the Hotel caters also for guests staying with different terms of stay such as Bed & Breakfast, Half Board, Full Board and Premium All Inclusive Dine Around.
- ❖ Parents of under 18's need to order and sign on behalf of their children. In accordance with Cyprus Law, our staff will not serve alcoholic beverages to any guests below the age of 18 yrs.
- Consumption of drinks is strictly applied to members of families entitled to the "All Inclusive".
- Offers of food and drinks to other guests is strictly prohibited and must be paid for.
- If you choose to order any of the very limited items that are not included in the "All Inclusive" package, normal catalogue hotel prices will apply and you will be charged accordingly.
- To avoid unnecessary waste, only one drink per person at a time, can be ordered.
- Drinks should be consumed at the department that they are order from. For safety reasons, drinks should not be carried around the hotel (rooms, grass, beach etc.).
- Drinks cannot be taken into the restaurants from other departments.
- ❖ The hotel management is obliged to abide by Cyprus Law concerning the right to refuse service to intoxicated people and also reserves the right to stop serving "All Inclusive" food and drinks in cases of abuse of the entitlements.

#### **DEPARTURE DAY ENTITLEMENTS**

The "All Inclusive" package is activated on 12.00 hr your day of arrival and expires on Check Out at 12.00 hrs on the day of your departure when you are officially checked out of your room and your All Inclusive Card is invalid. If, however, your departure pick up is after this time, please visit the Reception Desk whereby you will be issued with a "Departure Card". This card will entitle you to receive the following Food and Beverage options:-

- ❖ Drinks (as per your AI Terms) from the Coral Main Bar from 10.00 until 21.30 hrs.
- ❖ Drinks (as per your AI Terms) from the Sirena Pool Bar from 10.00 until 18.30 hrs.
- ❖ Snacks from the Coral Main Bar from 11.00 until 13.00 hrs
- ❖ Buffet Lunch from Alkion Buffet Restaurant from 13.00 until 15.00 hrs
- ❖ Snacks from the Coral Main Bar from 15.00 until 18.00 hrs
- ❖ Dinner from Alkion Buffet Restaurant from 19.00 until 21.30 hrs

