



# CAVO MARIS

## BEACH HOTEL

Dear Mr / Mrs

On behalf of the staff and the management of **CAVO MARIS Beach Hotel**, we would like to welcome you and wish you an enjoyable holiday. Your choice of an “**Ultra All Inclusive**” package, will mean a completely carefree holiday. Please take a few minutes to read the details of what is included in your Holiday and how you can make the best of it. Of course the Hotel Reception staff will always be at your disposal for any further information or assistance you may require.

On check-in, each adult (over 18 years) will receive a special ‘**credit card**’, that should be presented when ordering ‘**Ultra All Inclusive**’ items throughout your stay. **Please sign it at the back immediately**. You must keep it safely to ensure that you do not lose it. In the unfortunate case that this happens you must notify the Reception **immediately**, as you may need to change room, pay a charge and get a new Card. If for any reason your Card needs replacement, that can be done on presenting and surrendering the old one, without any charge.

**Check out** time is at 12:00 noon at the day of your departure. The “**Ultra All Inclusive**” package finishes at that time.

Meals can be taken in the main ‘**Alkion RESTAURANT**’ (FROM EITHER THE **BUFFET OR FROM THE A LA CARTE MENU**), which is opened as follows:

**BREAKFAST:** 07.15-10.00 HRS    **LUNCH:** 13.00-15.30 HRS    **DINNER:** 19.00-21.30 HRS

In the ‘**Alkion RESTAURANT**’, bottled and house wine (excluding vintage wines and French champagne), local and imported beers and spirits (excluding very few Premium brands), soft drinks, juices, water, tea, coffee and milkshakes are included in your meals.

You are also entitled to have almost everything included in all our Food & Beverage menus, ie free snacks, meals, local and imported alcoholic and non alcoholic drinks (by the glass), tea, coffee, milk-shake and ice creams, at the following bars:

**CORAL BAR - DRINKS SERVED FROM 09.00 UNTIL 01.00 HRS**

**CORAL BAR - MEALS & SNACKS AND SWEETS SERVED FROM 11.00 UNTIL 23.00 HRS**

**SIRENA POOL BAR - DRINKS SERVED FROM 10.00 UNTIL 18.30 HRS**

**SIRENA POOL BAR - MEALS, SNACKS AND ICE CREAMS SERVED FROM 13.00 UNTIL 15.30 HRS**

**THE CAVES KIOSKI - DRINKS SERVED FROM 10.00 UNTIL 18.30 HRS**

**THE CAVES KIOSKI - SNACKS (IN TAKE AWAY BOXES) SERVED FROM 13.00 UNTIL 15.30 HRS**

**TO KAFENEION - DRINKS & SWEETS SERVED FROM 10.00 UNTIL 19.00 HRS**

**Alkion RESTAURANT FOR A LA CARTE MEALS (VERY LIMITED ITEMS ARE EXCLUDED AND ARE MARKED BY 🚫)**

Afternoon tea/coffee with cake or biscuits are also served free at the **CORAL BAR 15.30-18.00 hrs**.

If you wish to go out for the day, you can always order Packed Lunches the previous day (before 20.30 hrs).

Entitled activities include tennis (charge only for floodlights), table tennis daytime and evening entertainment.

📌 All drinks in the ‘*ultra all inclusive*’ outlets must be signed for. It is very-very important that you give your room number and mention ‘*ultra all inclusive*’ to the staff for all your ‘ultra all inclusive’ consumption’, otherwise unnecessary embarrassment to yourselves and our staff maybe caused, together with possible and complications in our operation (the Hotel caters also for guests staying with different terms of stay such as Bed & Breakfast, Half Board, Full Board, normal All Inclusive).

The following consumptions/services/facilities that are **NOT INCLUDED** in the all inclusive package:-

- ☛ ♦ Telephone calls.
- ☛ ♦ Food and drinks ordered by room service or from the Mini-Bar.
- ☛ ♦ Vintage Wines and French Champagnes and very Limited Premium brand Spirits that are marked on the catalogue with 🚫
- ☛ ♦ Purchases from the Souvenir Shop
- ☛ ♦ Internet in the “Internet Corner”.
- ☛ ♦ Drinks from Waves Bar
- ☛ ♦ Treatments from the Ocean Spa

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**Please read the above (and the following) information carefully so that you enjoy your Holiday to the full, but also assist us in serving you better.**

- ✓1. PLEASE NOTE THAT PARENTS OF UNDER 18's, FOR ALCOHOLIC BEVERAGES, NEED TO ORDER AND SIGN ON BEHALF OF THEIR CHILDREN.
- ✓2. CONSUMPTION OF DRINKS IS STRICTLY LIMITED TO MEMBERS OF FAMILIES ENTITLED TO THE ULTRA ALL INCLUSIVE SERVICE.
- ✓3. **OFFERS OF FOOD AND DRINKS TO OTHER GUESTS MUST BE PAID FOR.**
- ✓4. IF YOU CHOOSE TO ORDER ANY OF THE VERY LIMITED ITEMS THAT ARE NOT INCLUDED IN THE "ULTRA" ALL INCLUSIVE PACKAGE, NORMAL CATALOGUE HOTEL PRICES WILL APPLY AND YOU WILL BE CHARGED ACCORDINGLY.
- ✓5. TO AVOID UNNECESSARY WASTE, ONLY ONE DRINK PER PERSON AT A TIME, MAYBE ORDERED. DRINKS SHOULD BE CONSUMED AT THE DEPARTMENT THAT THEY ARE ORDER FROM. FOR YOUR OUR PERSONAL SAFETY, DRINKS SHOULD NOT BE CARRIED AROUND THE HOTEL (ROOMS, GRASS, BEACH ETC.).
- ✓6. YOU MAY ENJOY UNLIMITED AMOUNT OF FOOD FROM THE BUFFET IN THE RESTAURANT DURING MEAL TIMES, HOWEVER, IT IS STRICTLY NOT PERMITTED TO TAKE FOOD OUT OF THE RESTAURANT.
- ✓7. DRINKS CANNOT BE TAKEN INTO THE RESTAURANT FROM OTHER DEPARTMENTS.
- ✓8. YOU ARE KINDLY REQUESTED TO WAIT TO BE SEATED AT LUNCH AND DINNER.

**The hotel management is obliged to abide by Cyprus regulations concerning the right to refuse service to intoxicated people and also reserves the right to stop serving 'ultra all inclusive' food and drinks in cases of abuse of the ultra all inclusive entitlements.**

**Show your 'Credit Card' and Always give your room No.**