

A WELCOME NOTE FOR YOU

Dear Mr / Mrs

We wish to thank you for having chosen the **CAVO MARIS BEACH HOTEL** for your holidays and assure you that we shall do our utmost to make your stay with us a truly memorable one.

On behalf of the Directors, my Staff, and myself, I would like to extend to you a warm welcome. Through your stay with us we shall all be, always, at your disposal, so please do not hesitate to give us the opportunity to serve and assist you in the best way.

Please note that there is an Information Folder (A-Z) in your room, where you may find all details regarding the Hotel and it's services. We strongly recommend to you to go briefly through it. You will then have a lot of questions answered.

However, kindly allow us to inform you of a few points to help you to find your way around, especially in the beginning of your holidays.

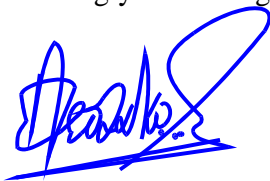
During your stay with us you are all invited to join in our Functions and Entertainment without any extra charge.

Money EXCHANGE is available at the Reception desk (24-hrs daily). In our SOUVENIR SHOP you may find, post Cards and stamps, newspapers and magazines, books, sunbathing items, gifts, handicrafts etc.

As an important first advise please use the Lower Ground Floor (Lifts -1) in order to go or come to the beach or the pool. Like that you avoid embarrassment and risks of accidents to pass through the Lobby the Reception or the Bar in wet feet...

Finally we hope that you will find everything in order and this holidays will reach or exceed you expectations and remember that we shall spare no efforts to make your stay with us a most pleasant and enjoyable one.

Wishing you once again a Happy Holiday and assuring you of our best attention at all times.



Solomos Leotsakos
General Manager

Dear Mr / Mrs

On behalf of the staff and the management of **CAVO MARIS BEACH HOTEL**, we would like to welcome you and wish you an enjoyable holiday. Your choice of an **all inclusive** package, will mean a carefree holiday. Please take a few minutes to read the details of what is included in your Holiday and how you can make the best of it. Of course the Hotel Reception staff will always be at your disposal for any further information or assistance you may require.

On check-in, each adult (over 18 years) will receive a **credit card** that should be produced when ordering **all inclusive** items throughout your stay. Please sign it at the back immediately. You must keep it safely to ensure that you do not lose it. In the unfortunate case that this happens you must notify the Reception **immediately**, as you may need to change room, pay a charge and get a new Card. If for any reason your Card needs replacement, that can be done on presenting and surrendering the old one.

Check out time is at 12:00 noon at the day of your departure. The All Inclusive package finishes at that time.

Main meals can be taken in the main '**ALKION RESTAURANT**' which is opened as follows:

BREAKFAST: 07.15-10.00 HRS **LUNCH:** 13.00-15.30 HRS **DINNER:** 19.00-21.30 HRS


If you want to go out for the day, you can always order Packed Lunches the previous day (**before 20.30 hrs**).

In the '**ALKION RESTAURANT**', house wine by the glass, standard local brandy (not premium or vintage), still table water, still orange (by the glass) and soft drinks (by the glass) are included in your meals.

You are also entitled to have free snacks (from the **BAR AND LOBBY SNACKS** list **and not during 'Alkion RESTAURANT' Operating / Opening Hours**), tea or coffee (not special ones like **Irish Coffee** etc.) milk-shake & ice cream (by the Scoop), at the **CORAL BAR 11.00-23.00 hrs**. Afternoon tea/coffee and **biscuits** are also served free at the **CORAL BAR 15.30-18.00 hrs**.

Free local drinks, such as: local wine by the glass, ouzo, standard local brandy (not premium or vintage), locally produced spirits (and cocktails that can be produced with them), draught beer, soft drinks (by the glass), still table drinking water, still orange (by the glass) will be served free at the following bars.:

CORAL BAR **09.30 until 24.00 hrs (midnight)**
SIRENA POOL BAR **10.00 until 18.30 hrs**

In both Bar lists, drinks and items that are offered on **all Inclusive** basis are clearly marked with the sign,  under the line **all inclusive code**

Free activities include tennis (charge for only floodlights), table tennis daytime and evening entertainment.

All drinks in the all inclusive outlets must be signed for. It is very-very important that you give your room number and mention all inclusive to the staff for all your all inclusive consumption otherwise you may cause unnecessary complications in our operation (the Hotel serves also non all Inclusive guests).

Please note importantly that Food for All Inclusive is available ONLY in the Alkion Restaurant and Snacks from the Bar & Lobby Snacks Catalogue.

The following consumptions/services/facilities that are **NOT INCLUDED** in the all inclusive package:-

- ◆ Telephone calls
- ◆ Food and drinks ordered by room service or from the Mini-Bar.
- ◆ Purchases from Shop, Caves Beach Kiosk, Kafeneio and Waves Bar (Ocean Spa).
- ◆ Draught Beer and Coffee in Alkion Restaurant .
- ◆ Ice-cream and Coffee at the Sirena Pool Bar/Restaurant.
- ◆ Treatments from the Ocean Spa

Please read the above (and the following) information carefully so that you enjoy your Holiday to the full, but also assist us in serving you better.

- ✓1. PLEASE NOTE THAT PARENTS OF UNDER 18s NEED TO ORDER AND SIGN ON BEHALF OF THEIR CHILDREN.
- ✓2. CONSUMPTION OF DRINKS IS STRICTLY LIMITED TO MEMBERS OF FAMILIES ENTITLED TO ALL INCLUSIVE SERVICE.
- ✓3. **OFFERS OF FOOD AND DRINKS TO OTHER NON-INCLUSIVE GUESTS MUST BE PAID FOR.**
- ✓4. IF YOU CHOOSE TO ORDER DRINKS NOT INCLUDED IN THE ALL INCLUSIVE PACKAGE, NORMAL HOTEL PRICES WILL APPLY AND YOU WILL BE CHARGED ACCORDINGLY.
- ✓5. TO AVOID UNNECESSARY WASTE, ONLY ONE DRINK PER PERSON AT A TIME, MAYBE ORDERED.
DRINKS SHOULD BE CONSUMED AT THE RESTAURANT, THE POOL OR LOBBY BARS ONLY. FOR YOUR OUR PERSONAL SAFETY, DRINKS SHOULD NOT BE CARRIED AROUND THE HOTEL (ROOMS, GRASS, BEACH ETC.).
- ✓6. YOU MAY ENJOY UNLIMITED AMOUNT OF FOOD FROM THE BUFFET IN THE RESTAURANT DURING MEAL TIMES, HOWEVER, IT IS STRICTLY NOT PERMITTED TO TAKE FOOD OUT OF THE RESTAURANT.
- ✓7. DRINKS CANNOT BE TAKEN INTO THE RESTAURANT FROM OTHER BARS.
- ✓8. YOU ARE KINDLY REQUESTED TO WAIT TO BE SEATED BY HEAD WAITER AT LUNCH AND DINNER.

The hotel management is obliged to abide by Cyprus regulations concerning the right to refuse service to intoxicated people and also reserves the right to stop serving 'all inclusive' food and drink in any case of abuse of the all inclusive entitlements.

THE ALL INCLUSIVE DRINKS PACKAGE

Drinks in the All Inclusive Package are available at the:

Alkion (MAIN) RESTAURANT, SIRENA (pool) BAR and CORAL (MAIN) BAR and include:

Main Restaurant (with lunch and dinner)

House wine (red or white by the glass)
 Standard Local brandy (not premium brands)
 Soft drinks (by the glass)
 Still Table Drinking Water (local)
 Orange juice (by the glass)

Main Bar and Pool Bar

House wine (red or white - by the glass)
 Standard Local Brandy (not Premium Brands)
 Ouzo / Zivania
 Soft drinks (by the glass) / Orange juice (by the glass)
 Still Table Drinking Water (local)
 Draught beer / Local Liqueurs

Locally produced spirits (gin, vodka, white rum, Tequila)
 Cocktails from locally produced spirits

Please watch for this sign  in the Bar lists before ordering.
 Show your Credit Card and Always give your room No.